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Presents

Disruption & INNOVATION SUMMIT

Tuesday 12 November 2019 | BT Customer Centre | London

Following on from a sell-out 2018 event, the Disruptive Innovators Network, in partnership with Inside Housing, is back with an even more adventurous summit exploring multiple areas of disruption and innovation that will impact on leaders and organisations operating in the social housing space.

DELVE INTO SESSIONS INCLUDING:

- Rise of the robots and what this means for the way we provide services in the future
- Recruiting and implementing a virtual workforce
- What can we learn from Amazon around the customer experience?
- Lessons from social housing leaders in Europe and North America
- Digital transformation stories
- Social innovation - tackling food poverty and food waste
- Attracting and retaining talent for the future - what are the new roles and skills your business is going to need?
- Using new technologies to engage and communicate with all your customers

CONFIRMED SPEAKERS INCLUDE:



Bruce Daisley,
Vice-president,
EMEA,
TWITTER



Priyanka Wadhawan,
Director of insight
and innovation,
AMAZON



Dr Nicola Millard,
Head of customer
insight and
futures,
BT



David Sharp,
Head of
technology 10x,
OCADO



Avril Chester,
Women in IT,
entrepreneur of
the year 2019
**CANCER
CENTRAL UK**



Gavin Poole,
Chief executive,
HERE EAST

Plus speakers from organisations including Airbnb, CorpNet, Northumbrian Water, Places for People, L&Q, AeroMobil, Talent Cupboard, The Community Shop, Human+, Eden Smith, HouseMark, Big White Wall and many more...

In partnership with:



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Register your interest now using promotional code **MEMBER**
to be notified when registration opens.

Visit www.insidehousing.co.uk/disruption