



Disruption and Innovation Summit

Tuesday 4th December 2018

BT Customer Centre, London | 10-4pm



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Society and the housing sector is on

a trajectory of rapid change of a speed and scale that is unprecedented. The nature of the way we provide housing services is fundamentally shifting, there is no going back. In this, the first Disruption and Innovation Summit for the housing sector we will explore how disruption will affect housing providers and learn from a range of leaders and businesses how they are innovating to stay one step ahead of their competitors whilst providing class leading customer experience.

Ian Wright,
Managing Director,
Disruptive Innovators Network

Speakers include:



Simon Devonshire
The Government's Entrepreneur in Residence and Founder Wayra UK



Charles Delalonde
Chief Happiness officer, Château Bois Briand



Simone Hume
Manager, Non Profit, Amazon Web Services



Cem Ezal
Founder, Change Please



David Lawson
Managing Director, AO UK Retail



Ali Claburn
Founder and Chief Executive, Liftshare



Kim Atherton
Director of People, Ovo Energy



Oke Eleazu
Chief Operating Officer,



Pamela Warhurst
Founder, Incredible Edible



Dr Nicola Millard
Head of Customer Insight and Futures, BT



Henk Korevaar
Peddler in fresh ideas, F-fectis and founder Dutch Housing Innovators Network



Seni Glaister
CEO and Founder Wefifo



Simon Swan
Head of Digital Transformation, Met Office



Cem Savas
Co-Founder, Plentific



Dr Koen Kas
Health Futurist and Founding CEO, Healthskouts



Mat Colmer
Digital Transformation Specialist (Blockchain), working with Innovate UK



Patrick Shephard
Senior Contract Manager, Thoughtonomy





Areas to be covered include:

- ▶ How does Amazon Innovate - Hear how this global giant approaches innovation and disrupts current thinking
- ▶ How to fail well and learn the right lessons
- ▶ How to build multiple small scale experiments and how to scale the results.
- ▶ Blockchain and housing - how could it work and what is the potential
- ▶ Innovating for social impact - how new social entrepreneurs are developing products and services to support housing providers
- ▶ The future of work
- ▶ Recruiting and implementing a virtual workforce
- ▶ How to disrupt yourself - building your own disruption team
- ▶ Is it possible to innovate in a highly regulated market - Yes is the answer and we'll show you how
- ▶ Disrupted health - how advances in medicine and technology will transform future care at home
- ▶ Learn about Google's new smart city and how a smart airport has lessons for our future vision
- ▶ Artificial intelligence and Internet of Things - what will they really mean for housing
- ▶ Learn from markets disrupted in other sectors
- ▶ Digital transformation stories - why everyone has to become a storyteller
- ▶ Customer intelligence and insight - what do you really need to know and how do you capture it
- ▶ Using new technologies to engage and communicate with all your customers

Innovation Lab

Throughout the Summit delegates will have the opportunity to hear from and see showcases from some of the best and brightest talent out there wanting to engage with the housing sector

Learning from leaders - in conversation

The Summit will use a range of channels to give delegates a unique opportunity and experience to really understand how leaders are responding to disruption and innovation

Innovation hour

A main stage pitch from a selection of workforce and social entrepreneurs who have the potential to transform the way we deliver services

Who should attend?

The Summit is aimed at anyone interested in how their organisation may be disrupted and what innovation is taking place that will affect their customers and the way they deliver services. In particular Chief Executives, Executive Directors, CIOs/CTOs, heads of Innovation, Transformation leaders, Customer Experience Managers.

This will be a packed programme, run at pace, one which will inspire, inform and motivate those wanting to be prepared for the 4th industrial revolution!

If you are interested in joining or finding out more about the Disruptive Innovators Network please contact Ian Wright at ian.wright@disruptiveinnovatorsnetwork.co.uk.

Delegate fees

£289+vat - special discount book **two** places send a **third delegate free**

Free place for members of the Disruptive Innovators Network.
Additional places can be booked at £149+vat

Please [click here](#) to complete the booking form and we'll get you signed up.

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